SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT
Pursuant to Section 13 OR 15(d)
of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): February 26, 2019

FTI CONSULTING, INC.

(Exact Name of Registrant as Specified in Charter)

Maryland (State or other jurisdiction of incorporation) 001-14875 (Commission File Number) 52-1261113 (IRS Employer Identification No.)

555 12th Street NW, Washington, D.C. 20004 (Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: (202) 312-9100

(Former name or former address, if changed since last report) Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions: П Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425 Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12) Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b)) Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c)) Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter). Emerging growth company If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. $\ \square$

ITEM 2.02. Results of Operations and Financial Condition

FTI Consulting, Inc. ("FTI Consulting") uses a presentation from time to time in its discussions with investors and analysts (the "Presentation"). The Presentation includes FTI Consulting's past and present financial results, operating data and other information. A copy of the Presentation is furnished as Exhibit 99.1 and has been posted to the FTI Consulting website at www.fticonsulting.com.

ITEM 7.01. Regulation FD Disclosure

In the Presentation, FTI Consulting uses information derived from consolidated and segment financial information that may not be presented in its financial statements or prepared in accordance with generally accepted accounting principles in the United States ("GAAP"). Certain of these measures are considered "non-GAAP financial measures" under rules promulgated by the Securities and Exchange Commission. Specifically, FTI Consulting has referred to the following non-GAAP measures:

- Total Segment Operating Income
- · Adjusted EBITDA
- Total Adjusted Segment EBITDA
- · Adjusted EBITDA Margin
- · Adjusted Net Income
- · Adjusted Earnings per Diluted Share
- Free Cash Flow

FTI Consulting has included the definitions of "Segment Operating Income (Loss)" and "Adjusted Segment EBITDA," which are financial measures presented in accordance with GAAP, in order to more fully define the components of certain non-GAAP financial measures. FTI Consulting evaluates the performance of its operating segments based on Adjusted Segment EBITDA, and Segment Operating Income (Loss) is a component of the definition of Adjusted Segment EBITDA. FTI Consulting defines "Segment Operating Income (Loss)" as a segment's share of consolidated operating income. FTI Consulting defines "Total Segment Operating Income (Loss)," which is a non-GAAP financial measure, as the total of Segment Operating Income for all segments, which excludes unallocated corporate expenses. FTI Consulting uses Segment Operating Income for the purpose of calculating Adjusted Segment EBITDA. FTI Consulting defines "Adjusted Segment EBITDA" as a segment's share of consolidated operating income before depreciation, amortization of intangible assets, remeasurement of acquisition-related contingent consideration, special charges and goodwill impairment charges. FTI Consulting uses Adjusted Segment EBITDA as a basis to internally evaluate the financial performance of its segments because FTI Consulting believes it reflects current core operating performance and provides an indicator of the segment's ability to generate cash.

FTI Consulting defines "Total Adjusted Segment EBITDA," which is a non-GAAP financial measure, as the total of Adjusted Segment EBITDA for all segments, which excludes unallocated corporate expenses. FTI Consulting defines "Adjusted EBITDA," which is a non-GAAP financial measure, as consolidated net income before income tax provision, other non-operating income (expense), depreciation, amortization of intangible assets, remeasurement of acquisition-related contingent consideration, special charges, goodwill impairment charges, gain or loss on sale of a business, and losses on early extinguishment of debt. FTI Consulting defines Adjusted EBITDA Margin as Adjusted EBITDA as a percentage of total revenues. FTI Consulting believes that the non-GAAP financial measures, which exclude the effects of remeasurement of acquisition-related contingent consideration, special charges and goodwill impairment charges, when considered together with its GAAP financial results and GAAP financial measures, provide management and investors with a more complete understanding of FTI Consulting's operating results, including underlying trends. In addition, EBITDA is a common alternative measure of operating performance used by many of FTI Consulting's competitors. It is used by investors, financial analysts, rating agencies and others to value and compare the financial performance of companies in FTI Consulting's industry. Therefore, FTI Consulting also believes that these measures, considered along with corresponding GAAP measures, provide management and investors with additional information for comparison of its operating results with the operating results of other companies.

FTI Consulting defines "Adjusted Net Income" and "Adjusted Earnings per Diluted Share" ("Adjusted EPS"), which are non-GAAP financial measures, as net income (loss) and earnings (loss) per diluted share, respectively, excluding the impact of remeasurement of acquisition-related contingent consideration, special charges, goodwill impairment charges, losses on early extinguishment of debt, non-cash interest expense on convertible notes, gain or loss on sale of a business, and

the impact of adopting the 2017 U.S. Tax Cuts and Jobs Act (the "2017 Tax Act"). FTI Consulting uses Adjusted Net Income for the purpose of calculating Adjusted EPS. Management of FTI Consulting uses Adjusted EPS to assess total company operating performance on a consistent basis. FTI Consulting believes that this non-GAAP financial measure, which excludes the effects of the remeasurement of acquisition-related contingent consideration, special charges, goodwill impairment charges, losses on early extinguishment of debt, non-cash interest expense on convertible notes, gain or loss on sale of a business, and the impact of adoption of the 2017 Tax Act, when considered together with its GAAP financial results, provides management and investors with an additional understanding of its business operating results, including underlying trends.

FTI Consulting defines "Free Cash Flow" as net cash provided by (used in) operating activities less cash payments for purchases of property and equipment. We believe this non-GAAP financial measure, when considered together with our GAAP financial results, provides management and investors with an additional understanding of FTI Consulting's ability to generate cash for ongoing business operations and other capital deployment.

Non-GAAP financial measures are not defined in the same manner by all companies and may not be comparable with other similarly titled measures of other companies. Non-GAAP financial measures should be considered in addition to, but not as a substitute for or superior to, the information contained in FTI Consulting's Consolidated Statements of Comprehensive Income. Reconciliations of non-GAAP financial measures to the most directly comparable GAAP financial measures are included in the Presentation.

The information included herein, including Exhibit 99.1 furnished herewith, shall not be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that section, nor shall it be incorporated by reference into any filing pursuant to the Securities Act of 1933, as amended, or the Exchange Act, regardless of any incorporation by reference language in any such filing, except as expressly set forth by specific reference in such filing.

ITEM 9.01. Financial Statements and Exhibits

- (d) Exhibits
- 99.1 Year End and Fourth Quarter 2018 Investor Presentation of FTI Consulting, Inc.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, FTI Consulting, Inc. has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

FTI CONSULTING, INC.

Dated: February 27, 2019

By: /s/ CURTIS LU
Curtis Lu
General Counsel



FTI Consulting, Inc.

Fourth Quarter and Full Year 2018 Earnings Conference Call



Cautionary Note about Forward-Looking Statements

This presentation includes "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, which involve uncertainties and risks. Forward-looking statements include statements concerning our plans, objectives, goals, strategies, future events, future revenues, future results and performance, expectations, plans or intentions relating to acquisitions, share repurchases and other matters, business trends and other information that is not historical, including statements regarding estimates of our future financial results. When used in this presentation, words such as "estimates," "expects," "anticipates," "projects," "plans," "intends," "believes," "forecasts" and variations of such words or similar expressions are intended to identify forward-looking statements. All forward-looking statements, including, without limitation, estimates of our future financial results, are based upon our expectations at the time we make them and various assumptions. Our expectations, beliefs and projections are expressed in good faith, and we believe there is a reasonable basis for them. However, there can be no assurance that management's expectations, beliefs and estimates will be achieved, and the Company's actual results may differ materially from our expectations, beliefs and estimates. Further, preliminary results are subject to normal year-end adjustments. The Company has experienced fluctuating revenues, operating income and cash flows in prior periods and expects that this will occur from time to time in the future. Other factors that could cause such differences include declines in demand for, or changes in, the mix of services and products that we offer, the mix of the geographic locations where our clients are located or where services are performed, fluctuations in the price per share of our common stock, adverse financial, real estate or other market and general economic conditions, and other future events, which could impact each of our segments differently and could be outside of our control, the pace and timing of the consummation and integration of future acquisitions, the Company's ability to realize cost savings and efficiencies, competitive and general economic conditions, retention of staff and clients, new laws and regulations, or changes thereto, including the 2017 U.S. Tax Cuts and Jobs Act ("2017 Tax Act"), and the risks described under the heading "Part I, Item 1A Risk Factors" in the Company's Annual Report on Form 10-K for the year ended December 31, 2018, filed with the Securities and Exchange Commission ("SEC") and in the Company's other filings with the SEC, including the risks set forth under "Risks Related to Our Reportable Segments" and "Risks Related to Our Operations." We are under no duty to update any of the forward-looking statements to conform such statements to actual results or events and do not intend to do so.





Fourth Quarter 2018:

Financial Review

All numbers in \$000s, except for per share data and percentages

	Q4 2018		Q4 2017	% Variance	Percentage Change in Revenues Excluding the Estimated Impact of Foreign Currency Translation for Q4 2018 vs. Q4 2017
Consolidated Results					
Revenues	\$ 504,993	\$	467,711	8.0%	9.0%
Net Income	\$ 23,724	\$	66,888	-64.5%	
Earnings per Diluted Share	\$ 0.61	\$	1.78	-65.7%	
Adjusted Earnings per Diluted Share (1)	\$ 0.83	\$	0.78	6.4%	
Adjusted EBITDA (1)	\$ 53,656	\$	55,511	-3.3%	
Adjusted EBITDA Margin (1)	10.6%	5	11.9%	_	
Segment Results					
Corporate Finance & Restructuring					
Revenues	\$ 144,784	\$	130,532	10.9%	12.1%
Adjusted Segment EBITDA	\$ 24,281	\$	25,756	-5.7%	
Adjusted Segment EBITDA Margin	16.8%	5	19.7%	_	
Forensic and Litigation Consulting					
Revenues	\$ 132,083	\$	120,869	9.3%	10.1%
Adjusted Segment EBITDA	\$ 21,479	\$	23,613	-9.0%	
Adjusted Segment EBITDA Margin	16.3%	5	19.5%	_	
Economic Consulting					
Revenues	\$ 128,396	\$	121,051	6.1%	7.0%
Adjusted Segment EBITDA	\$ 12,109	\$	14,284	-15.2	
Adjusted Segment EBITDA Margin	9.4%	5	11.8%	_	
Technology					
Revenues	\$ 41,720	\$	40,915	2.0%	2.8%
Adjusted Segment EBITDA	\$ 2,674	\$	2,973	-10.1%	
Adjusted Segment EBITDA Margin	6.4%	5	7.3%	_	
Strategic Communications					
Revenues	\$ 58,010	\$	54,344	6.7%	8.7%
Adjusted Segment EBITDA	\$ 11,297	\$	10,526	7.3%	
Adjusted Segment EBITDA Margin	19.5%	5	19.4%	_	



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[1] See "Financial Tables" and "End Notes: FTI Consulting Non-GAAP Financial Measures" for the reconciliations and definitions of Adjusted Earnings Per Diluted Share and Adjusted EBITDA, which are non-GAAP financial measures, to the most directly comparable GAAP measures, and for the definition of Adjusted EBITDA Margin.



Full Year 2018:

Financial Review

All numbers in \$000s, except for per share data and percentages

	FY 2018		FY 2017	% Variance	Percentage Change in Revenues Excluding the Estimated Impact of Foreign Currency Translation for FY 2018 vs. FY 2017
Consolidated Results					
Revenues	\$ 2,027,877	\$	1,807,732	12.2%	11.6%
Net Income	\$ 150,611	\$	107,962	39.5%	
Earnings per Diluted Share	\$ 3.93	\$	2.75	42.9%	
Adjusted Earnings per Diluted Share (1)	\$ 4.00	\$	2.32	72.4%	
Adjusted EBITDA (1)	\$ 265,703	\$	192,038	38.4%	
Adjusted EBITDA Margin (1)	13.1%	5	10.6%		
Segment Results					
Corporate Finance & Restructuring					
Revenues	\$ 564,479	\$	482,041	17.1%	16.9%
Adjusted Segment EBITDA	\$ 121,660	\$	82,863	46.8%	
Adjusted Segment EBITDA Margin	21.6%	5	17.2%	_	
Forensic and Litigation Consulting					
Revenues	\$ 520,333	\$	462,324	12.5%	12.3%
Adjusted Segment EBITDA	\$ 96,821	\$	72,705	33.2%	
Adjusted Segment EBITDA Margin	18.6%	6	15.7%	_	
Economic Consulting					
Revenues	\$ 533,979	\$	496,029	7.7%	6.8%
Adjusted Segment EBITDA	\$ 69,955	\$	61,964	12.9%	
Adjusted Segment EBITDA Margin	13.1%	5	12.5%	_	
Technology					
Revenues	\$ 185,755	\$	174,850	6.2%	5.9%
Adjusted Segment EBITDA	\$ 27,387	\$	22,171	23.5%	
Adjusted Segment EBITDA Margin	14.7%	6	12.7%	_	
Strategic Communications					
Revenues	\$ 223,331	\$	192,488	16.0%	14.4%
Adjusted Segment EBITDA	\$ 42,918	\$	27,732	54.8%	
Adjusted Segment EBITDA Margin	19.2%	5	14.4%	_	



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(1) See "Financial Tables" and "End Notes: FTI Consulting Non-GAAP Financial Measures" for the reconciliations and definitions of Adjusted Earnings Per Diluted Share and Adjusted EBITDA, which are non-GAAP financial measures, to the most directly comparable GAAP measures, and for the definition of Adjusted EBITDA Margin.



Cash Position and Capital Allocation Snapshot:

As of December 31, 2018, September 30, 2018 and December 31, 2017

All numbers in \$000s, except for DSOs

	De	As of cember 31, 2018	As of September 30, 2018	As of December 31, 2017
Cash and cash equivalents	\$	312,069	\$ 505,867	\$ 189,961
Accounts receivable, net	\$	554,608	\$ 623,397	\$ 522,878
Days sales outstanding ("DSO")		93	104	91
Net cash provided by operating activities	\$	230,672	\$ 120,857	\$ 147,625
Purchases of property and equipment	\$	(32,270)	\$ (11,621)	\$ (32,004)
Purchase and retirement of common stock	\$	(55,738)	\$ (15,000)	\$ (168,094)
Total Debt (1)	\$	316,250	\$ 616,250	\$ 400,000
Free Cash Flow (2)	\$	198,402	\$ 109,236	\$ 115,621



(11) Total debt excludes the impact of unamortized deferred debt issue costs of \$6.7 million, \$10.0 million and \$3.7 million as of December 31, 2018, September 30, 2018, and December 31, 2017, respectively, and excludes the impact of unamortized deferred debt discount of \$44.0 million and \$46.1 million as of December 31, 2018 and September 30, 2018, respectively, related to our 2.0%

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(2) See "Financial Tables" and "End Notes: FTI Consulting Non-GAAP Financial Measures" for the reconciliation and definition of Free Cash Flow, which is a non-GAAP financial measure, to the most

directly comparable GAAP measure.



Financial Tables



Reconciliation of Net Income to Adjusted Net Income and Earnings Per Diluted Share to Adjusted Earnings Per Diluted Share:

Three Months Ended December 31, 2018 and December 31, 2017

All numbers in \$000s, except for per share data

	Three Months Ended December 31, 2018	Three Months Ended December 31, 2017
Net income	\$ 23,724	\$ 66,888
Special charges	_	10,811
Tax impact of special charges	_	(3,635)
Loss on early extinguishment of debt	9,072	_
Tax impact of loss on early extinguishment of debt	(2,359)	_
Non-cash interest expense on convertible notes	2,080	_
Tax impact of non-cash interest expense on convertible notes	(534)	_
Impact of 2017 Tax Act	_	(44,870)
Adjusted Net Income (1)	\$ 31,983	\$ 29,194
Earnings per Diluted Share	\$ 0.61	\$ 1.78
Special charges	_	0.29
Tax impact of special charges	_	(0.10)
Loss on early extinguishment of debt	0.23	_
Tax impact of loss on early extinguishment of debt	(0.06)	_
Non-cash interest expense on convertible notes	0.06	_
Tax impact of non-cash interest expense on convertible notes	(0.01)	_
Impact of 2017 Tax Act	_	(1.19)
Adjusted Earnings per Diluted Share (1)	\$ 0.83	\$ 0.78
Weighted average number of common shares outstanding—diluted	38,628	37,643



(1) See "End Notes: FTI Consulting Non-GAAP Financial Measures" for the definitions of Adjusted Net Income and Adjusted Earnings per Diluted Share, which are non-GAAP financial measures



Reconciliation of Net Income to Adjusted Net Income and Earnings Per Diluted Share to Adjusted Earnings Per Diluted Share:

Year Ended December 31, 2018 and December 31, 2017

All numbers in \$000s, except for per share data

	Year Ended December 31, 2018	Year Ended December 31, 2017
Net income	\$ 150,611	\$ 107,962
Special charges	_	40,885
Tax impact of special charges	_	(13,570)
Loss on early extinguishment of debt	9,072	_
Tax impact of loss on early extinguishment of debt	(2,359)	_
Remeasurement of acquisition-related contingent consideration	_	702
Tax impact of remeasurement of acquisition-related contingent consideration	_	(269)
Non-cash interest expense on convertible notes	3,019	_
Tax impact on non-cash interest expense on convertible notes	(775)	_
Gain on sale of business	(13,031)	_
Tax impact of gain on sale of business	6,798	_
Impact of 2017 Tax Act	_	(44,870)
Adjusted Net Income (1)	\$ 153,335	\$ 90,840
Earnings per Diluted Share	\$ 3.93	\$ 2.75
Special charges	_	1.04
Tax impact of special charges	_	(0.34)
Loss on early extinguishment of debt	0.23	_
Tax impact of loss on early extinguishment of debt	(0.06)	_
Remeasurement of acquisition-related contingent consideration	_	0.02
Tax impact of remeasurement of acquisition-related contingent consideration	_	(0.01)
Non-cash interest expense on convertible notes	0.08	_
Tax impact of non-cash interest expense on convertible notes	(0.02)	_
Gain on sale of business	(0.34)	_
Tax impact of gain on sale of business	0.18	_
Impact of 2017 Tax Act	_	(1.14)
Adjusted Earnings per Diluted Share (1)	\$ 4.00	\$ 2.32
Weighted average number of common shares outstanding—diluted	38,318	39,192



¹⁾ See "End Notes: FTI Consulting Non-GAAP Financial Measures" for the definitions of Adjusted Net Income and Adjusted Earnings per Diluted Share, which are non-GAAP financial measures.



Reconciliation of Net Income and Operating Income (Loss) to Adjusted EBITDA:

Three Months Ended December 31, 2018 and December 31, 2017

All numbers in \$000s

Three Months Ended December 31, 2018	3										
		te Finance ucturing	Forens Litigation C		Economic Consulting	-	Гесhnology	Strategic Communications	Jnallocated Corporate	Total	
Net income									\$	23,7	24
Interest income and other										(2,9	103)
Interest expense										7,0)76
Loss on early extinguishment of debt										9,0)72
Income tax provision										7,8	34
Operating income	\$	22,620	\$	20,134	\$ 10,667	\$	426	\$ 9,975	\$ (19,019) \$	44,8	103
Depreciation and amortization		894		1,042	1,398		2,248	555	835	6,9	72
Amortization of other intangible assets		767		303	44		_	767	_	1,8	81
Adjusted EBITDA (1)	\$	24,281	\$	21,479	\$ 12,109	\$	2,674	\$ 11,297	\$ (18,184) \$	53,6	56

Three Months Ended December 31, 2017	,											
		porate Finance Restructuring	Forensic and Litigation Consulting		Economic Consulting		Technology	Strategic Communications		Unallocated Corporate		Total
Net income										\$	>	66,888
Interest income and other												(452)
Interest expense												6,547
Income tax benefit												(38,458)
Operating income (loss)	\$	21,332	\$	20,286	\$ 12,120	\$	(1,079)	\$ 4,840	\$	(22,974) \$;	34,525
Depreciation and amortization		815		1,042	1,316		2,664	673		899		7,409
Amortization of other intangible assets		1,218		396	134		158	860		-		2,766
Special charges		2,391		1,889	714		1,230	4,153		434		10,811
Adjusted EBITDA (1)	\$	25,756	\$	23,613	\$ 14,284	\$	2,973	\$ 10,526	\$	(21,641) \$	>	55,511





Reconciliation of Net Income and Operating Income to Adjusted EBITDA:

Year Ended December 31, 2018 and December 31, 2017

All numbers in \$000s

Year Ended December 31, 2018												
	Corporate & Restru		Forensi Litigation Co		Econo Consu		Technolo	ogy	tegic nications	Unallo Corpo		Total
Net income											\$	150,611
Interest income and other												(4,977)
Interest expense												27,149
Loss on early extinguishment of debt												(13,031)
Gain on sale of business												9,072
Income tax provision												57,181
Operating income	\$	115,124	\$	91,262	\$	64,052	\$ 1	14,912	\$ 37,250	\$	(96,595) \$	226,005
Depreciation and amortization		3,428		4,237		5,607	1	12,405	2,302		3,557	31,536
Amortization of other intangible assets		3,108		1,322		296		70	3,366		-	8,162
Adjusted EBITDA (1)	\$	121,660	\$	96,821	\$	69,955	\$ 2	27,387	\$ 42,918	\$	(93,038) \$	265,703

Year Ended December 31, 2017							
	Corporate Finance & Restructuring	Forensic and Litigation Consulting	Economic Consulting	Technology	Strategic Communications	Unallocated Corporate	Total
Net income						\$	107,962
Interest income and other							(3,752)
Interest expense							25,358
Income tax benefit							(20,857)
Operating income	\$ 70,234	\$ 54,520	\$ 49,154	\$ 4,795	\$ 13,148	\$ (83,140) \$	108,711
Depreciation and amortization	3,175	4,259	5,589	11,684	2,405	4,065	31,177
Amortization of other intangible assets	4,014	1,592	597	635	3,725	_	10,563
Special charges	5,440	12,334	6,624	5,057	7,752	3,678	40,885
Remeasurement of acquisition-related contingent consideration	_	-	_	_	702	_	702
Adjusted EBITDA (1)	\$ 82,863	\$ 72,705	\$ 61,964	\$ 22,171	\$ 27,732	\$ (75,397) \$	192,038



(1) See "End Notes: FTI Consulting Non-GAAP Financial Measures" for the definition of Adjusted EBITDA, which is a non-GAAP financial measure



Reconciliation of Net Cash Provided by Operating Activities to Free Cash Flow:

Years and Three Months Ended December 31, 2018 and December 31, 2017

All numbers in \$000s

	Year Ended December 31, 2018	Three Months Ended December 31, 2018	Year Ended December 31, 2017	 hree Months Ended December 31, 2017
Net cash provided by operating activities	\$ 230,672	\$ 144,400	\$ 147,625	\$ 123,592
Purchases of property and equipment	(32,270)	(4,429)	(32,004)	(11,983)
Free Cash Flow (1)	\$ 198,402	\$ 139,971	\$ 115,621	\$ 111,609





End Notes:

FTI Consulting Non-GAAP Financial Measures

In this presentation, we sometimes use information derived from consolidated and segment financial information that may not be presented in our financial statements or prepared in accordance with generally accepted accounting principles ("GAAP"). Certain of these measures are considered "non-GAAP financial measures" under the Securities and Exchange Commission ("SEC") rules. Specifically, we have referred to the following non-GAAP financial measures in this presentation:

Total Segment Operating Income Adjusted EBITDA Total Adjusted Segment EBITDA Adjusted EBITDA Margin Adjusted Net Income Adjusted Earnings per Diluted Share Free Cash Flow

We have included the definitions of Segment Operating Income (Loss) and Adjusted Segment EBITDA below in order to more fully define the components of certain non-GAAP financial measures in this presentation. We define Segment Operating Income (Loss), a GAAP financial measure, as a segment's share of consolidated operating income. We define Total Segment Operating Income, which is a non-GAAP financial measure, as the total of Segment Operating Income (Loss) for all segments, which excludes unallocated corporate expenses. We use Segment Operating Income (Loss) for the purpose of calculating Adjusted Segment EBITDA. We define Adjusted Segment EBITDA, a GAAP financial measure, as a segment's share of consolidated operating income before depreciation, amortization of intangible assets, remeasurement of acquisition-related contingent consideration, special charges and goodwill impairment charges. We use Adjusted Segment EBITDA as a basis to internally evaluate the financial performance of our segments because we believe it reflects current core operating performance and provides an indicator of the segment's ability to generate cash. We define Adjusted EBITDA Margin as Adjusted EBITDA as a percentage of total revenues.

We define Total Adjusted Segment EBITDA, which is a non-GAAP financial measure, as the total of Adjusted Segment EBITDA for all segments, which excludes unallocated corporate expenses. We define Adjusted EBITDA, which is a non-GAAP financial measure, as consolidated net income before income tax provision, other non-operating income (expense), depreciation, amortization of intangible assets, remeasurement of acquisition-related contingent consideration, special charges, goodwill impairment charges, gain or loss on sale of a business and losses on early extinguishment of debt. We believe that these non-GAAP financial measures, when considered together with our GAAP financial results and GAAP financial measures, provide management and investors with a more complete understanding of our operating results, including underlying trends. In addition, EBITDA is a common alternative measure of operating performance used by many of our competitors. It is used by investors, financial analysts, rating agencies and others to value and compare the financial performance of companies in our industry. Therefore, we also believe that these measures, considered along with corresponding GAAP financial measures, provide management and investors with additional information for comparison of our operating results with the operating results of other companies.

We define Adjusted Net Income and Adjusted Earnings per Diluted Share ("Adjusted EPS"), which are non-GAAP financial measures, as net income and earnings per diluted share ("EPS"), respectively, excluding the impact of remeasurement of acquisition-related contingent consideration, special charges, goodwill impairment charges, losses on early extinguishment of debt, non-cosh interest expense on convertible notes, gain or loss on sale of a business and the impact of adopting the 2017 U.S. Tax Cuts and Jobs Act (the "2017 Tax Act"). We use Adjusted Net Income for the purpose of calculating Adjusted EPS.

Management uses Adjusted EPS to assess total Company operating performance on a consistent basis. We believe that these non-GAAP financial measures, when considered together with our GAAP financial results, provide management and investors with an additional understanding of our business operating results, including underlying trends.

We define Free Cash Flow, which is a non GAAP financial measure, as net cash provided by operating activities less cash payments for purchases of property and equipment. We believe this non-GAAP financial measure, when considered together with our GAAP financial results, provides management and investors with an additional understanding of the Company's ability to generate cash for ongoing business operations and other capital deployment.

Non-GAAP financial measures are not defined in the same manner by all companies and may not be comparable with other similarly titled measures of other companies. Non-GAAP financial measures should be considered in addition to, but not as a substitute for or superior to, the information contained in our Consolidated Statements of Comprehensive Income.





Appendix



Fourth Quarter and Full Year 2018:

Select Geographic Review

Per	centage of Consolidated Revo	Revenue Growth				
Region	Q4 2018	FY 2018	Q4 2018 vs. Q4 2017	FY 2018 vs. FY 2017		
North America	67.7%	69.0%	5.1%	8.4%		
EMEA	24.0%	22.3%	18.3%	24.3%		
Asia Pacific	6.7%	6.9%	1.6%	9.2%		
Latin America	1.6%	1.8%	20.5%	45.2%		





Full Year 2018:

Select Awards & Accolades







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